

Supply Chain Update

19 March 2020

Lexmark is monitoring the rapidly evolving COVID-19 situation very closely. We are committed to keeping our customers and partners informed of any issues within our supply chain.

Following is our latest update:

- ▶ Lexmark restarted global hardware manufacturing in early February, after a one-week delay. We are ramping back up toward capacity.
- ▶ We have normal safety stock levels of finished printers to help us through the ramp up of production. Areas of potential impact are primarily in new printer manufacturing. At this time there is no material disruption to customer deliveries.
- ▶ We do not anticipate any impact on supplies at this time, as we are taking mitigating actions to balance production across regional facilities.
- ▶ We do not anticipate any impact on spare parts. Lexmark's primary distribution centers in North America, EMEA and Asia can expedite individual shipments across the globe as needed.
- ▶ We expect customer deliveries to continue without material disruption unless prohibited by local government mandates.

We will continue to monitor the situation and will keep our customers and partners informed as the situation evolves. If you have specific questions, please reach out to your account manager.