

Lexmark: An American Company Committed to Security



About Lexmark

- ▶ Lexmark is an American company founded in Lexington, Kentucky in 1991. Today Lexmark is a recognized imaging solutions leader with more than 2,000 employees in the U.S.
- ▶ Lexmark keeps its partners and customers secure through strict development and operational processes and proprietary core technology.
- ▶ Lexmark is audited annually by a major, independent consulting firm to ensure compliance with the National Security Agreement it has in place with Departments of Defense and Homeland Security.

Customer and partner security

- ▶ Lexmark products are developed with a “secure-by-design” approach, in accordance with a strict secure development process. All core technology across our services, solutions, hardware and firmware are developed and maintained in the U.S.
- ▶ The company pursues third-party security certifications as part of our ongoing security review and enhancement process, providing independent verification on which our customers and key stakeholders can rely.

Based in the U.S. and managed in the U.S.

- ▶ Lexmark’s executive leadership team and board of directors, all of whom are U.S. citizens living in the U.S., have final authority and decision-making power over all business operations.
- ▶ Lexmark investors have no operational control over the company.

Third-party certifications

- ▶ Lexmark designs hardware and solutions with the industry’s most stringent specifications to ensure sensitive information is protected across the network.
- ▶ Lexmark TAA compliant printers and multifunction devices are assembled under the strict guidelines set forth by the Trade Agreements Act.
- ▶ Devices are validated for Information Technology Hardcopy Device and System Security, using the 2600-2008 IEEE Standard.
- ▶ Lexmark is the first imaging manufacturer to receive ISO 20243 certification for supply chain integrity.



Lexmark is a vendor in good standing with the U.S. government—and has been for more than 25 years.

Secure Suppliers	Secure Information	Secure Manufacturing
Lexmark is a member of the Responsible Business Alliance (RBA), ensuring safe and secure working conditions. An extensive security interview and screening process is in place for suppliers, supported by regular audits for quality and authenticity.	Protected information including U.S. customer data, U.S. customer warranty information, U.S. support information, technical information and source code is controlled and managed by U.S. citizens.	Lexmark conducts monthly audits of manufacturing processes and finished goods to validate the authenticity and integrity of products. Software code is protected, with access restricted to key U.S. personnel only.



“Lexmark’s holistic approach allows it to provide systematic security for the device, the fleet, and across the network infrastructure.”

-The IDC MarketScape: Worldwide Security Solutions and Services Hardcopy 2019-2020 Vendor Assessment positions Lexmark as a Leader

For more information, visit [Lexmark.com/Security](https://www.lexmark.com/Security)

